

CONGRESSMAN FRANK J. GUARINI LIBRARY NEW JERSEY CITY UNIVERSITY

NJCU Student Library Survey Questionnaires

The Library is conducting this survey to assess usage of library resources and services in order to plan for future improvements. Please complete this survey by **October 31, 2005** and drop it off at the Library's First Floor Reference Desk. This survey is also available online on the Library's homepage at <http://www.njcu.edu/guarini>. Thank you for your participation.

1. What is your status at NJCU?

- a. FT Undergraduate
- b. PT Undergraduate
- c. FT Graduate
- d. PT Graduate
- e. Postgrad/Certificate/Diploma
- f. Other, please specify:

2. Did you transfer from another university/college?

- a. Yes
- b. No

3. What is your major field of study?

4. How many courses have you taken at NJCU?

- a. 1-10
- b. 11-20
- c. 21-30
- d. 31-40
- e. more than 40

5. How many of the courses you have taken at NJCU required library research?

- a. None
- b. 1-5
- c. 6-10
- d. 11-15
- e. 16 or more

6. How many of your professors at NJCU have provided you with information about library resources?

- a. None
- b. 1-5
- c. 6-10
- d. 11-15
- e. 16 or more

7. Have you attended an Information Literacy session given by a librarian?

- a. Yes
- b. No

8. How often do you visit the NJCU Library?

- a. Every day
- b. A few times a week
- c. A few times a month
- d. A few times per semester
- e. A few times a year
- f. Rarely
- g. I have never visited the library

9. How often do you use the library's online resources?

- a. Every day
- b. A few times a week
- c. A few times a month
- d. A few times per semester
- e. A few times a year
- f. Rarely
- g. I have never used the library's online resources

10. From which location do you access the library's online resources most frequently?

- a. Within the library
- b. From home
- c. From work
- d. From elsewhere on the NJCU campus
- e. From a public library
- f. From another place, please specify:
- g. I do not use the library's online resources

11. Which of the following library resources/services do you use? Please check all that apply.

- a. Databases (Includes EBSCO, WilsonOmnifile, CINAHL, PsycARTICLES, etc.)
- b. Periodicals List A to Z
- c. OSCAR (Library's catalog)
- d. Ask a Librarian (QandA NJ, e-mail form, etc.)
- e. Information Literacy Tutorial and instructions
- f. Online Resources Subject Guides
- g. Interlibrary Loan
- h. Group study rooms
- i. Borrowing books
- j. Reference books (encyclopedias, dictionaries, etc.)
- k. Magazines, newspapers and journals on the second floor
- l. Videos
- m. PCs to access WebCT, GothicNet or e-mail
- n. VALE Reciprocal Borrowing
- o. I do not use any of these resources/services.
- p. I use other resources not listed here. (Please specify.)

12. Which of the following other resources/services do you use? Please check all that apply.

- a. Web sites found through search engines (YAHOO, Google, MSN, etc.)
- b. Web sites recommended by my friends, teachers or other individuals
- c. Other university/college libraries
- d. Public libraries
- e. My own books and articles
- f. Materials put on reserve by my teacher
- g. Course packs provided by my teacher
- h. Online resources provided by my teacher
- i. I do not use any of these resources.
- j. I use other resources not listed here. (Please specify.)

13. Please list the three resources/services from Questions #11 and #12 which you use the most.

14. If you have experienced any difficulties using the library please tell us what happened.

15. We welcome your comments and suggestions about how we may improve library services. Please use this space for anything you would like to add to the survey.

16. If you would like to be included in a drawing for a prize, please provide your email address. We will not use your email address for any purpose other than the drawing.

Thank you for your time and effort. Please return this survey to the Reference desk on the first floor of the library. If you have any questions about this survey, please contact Laura Kortz at lkortz@njcu.edu or 201-200-3473 or Xiaoli Fang at xfang@njcu.edu or 201-200-3008.

If you need further information about this survey, please contact:

Grace Bulaong, Library Director
Congressman Frank J. Guarini Library
New Jersey City University
2039 Kennedy Blvd.
Jersey City, NJ 07305
Telephone: 201-200-2036
Fax: 201-200-2330
gbulaong@njcu.edu